

Subject : COVID-19: PCR Testing & Sample Collection for Departure guests
Department in-charge : Front Desk and Resort Clinic
Applicable to : Guest
Standard : To provide convenience way to all guests & staffs to do PCR test while staying at Cocoon Maldives.

DEFINITION OF PCR TEST:

PCR = Polymerase **C**hain **R**eaction

- Why is the test used?

Answer: PCR tests look for pieces of SARS-CoV-2, the virus that causes COVID-19, in the nose, throat, or other areas in the respiratory tract to determine if the person has an active infection

- How is the test performed?

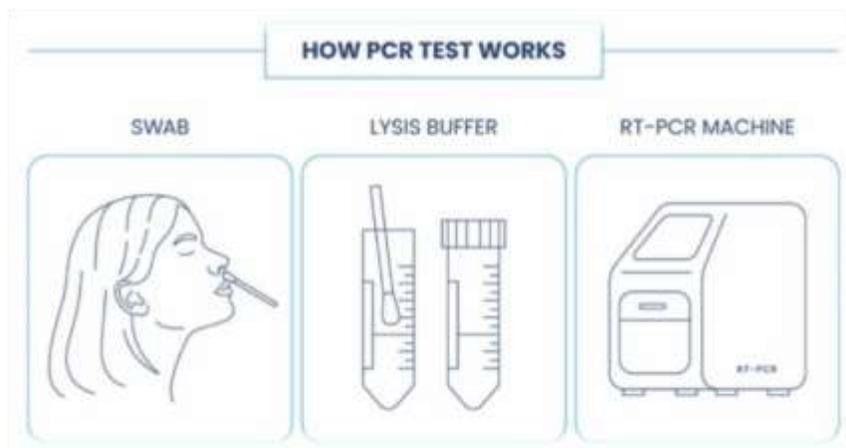
Answer: In most cases, a nasal or throat swab is taken by a healthcare provider and tested. Sometimes the test can be run while you wait, and sometimes the swab needs to be sent to a lab for testing.

- What does a positive test result mean?

Answer: A positive PCR test means that the person being tested has an active COVID-19 infection.

- What does a negative test result mean?

Answer: A negative PCR test means that person was probably not infected at the time their sample was collected. However, it doesn't mean they won't get sick – it only means that they didn't have COVID-19 at the time of testing.



SOP

Diagnostic Test	Nasal swab <i>(Known as a molecular PCR test)</i>
You must get your negative PCR-COVID-19 Test result for outbound flight or onward destination? Contact	PCR test coordinator at Front Desk or resort Doctor Airlines/Final Destination : Negative PCR- COVID19 negative certificates should be valid for up to 96, 72, or 48 hours from the time of the PCR test
When to contact reception	Reservations for PCR testing should be made latest 4 days prior to departure with reception
Health Facility Location	Location: Greater Male' Area Health Facility : ADK / IGMH / Medlab Diagnostics / Tree Top
Result	Within 24 hrs. <i>(Timing of the results depend on the volume of tests that lab have for that day)</i> Printed result guest can obtain from Front Desk prior to departure
Sample	Each PCR Sample will be taken through our well trained medical team whenever possible, in the resort and results will be received before departure
Inconclusive LAB results	Required repeat sample from the person testing *Additional charges
Appointment	Advance reservation compulsory * <i>Subject to change depending on the availability of Health facility</i>
Guest Information	Following information required to book slot for PCR-COVID-19 test Name ID/PP number Gender Nationality Contact number (if a guest then someone to contact from the resort) Date of birth or age
Price	
PCR-Covid-19 Test Per person	85 USD \$ (Including tax's)
Free Service	(Resort Clinic, PCR-Covid19 sample kit, Handling and Document fee, Transfer CCM/MALE, packaging (As per HPA guidelines), sample transportation from Airport to Health Facility)
Billing	All payment directly at Cocoon Maldives
Cancellation Policy	Nil
Important	Guest must wear face mask / Maintain social distance (If visiting lab) Gloves
These procedure/price are subject to change at the discretion of the Management of Cocoon Maldives	

* Subject to change without prior notice

Terms & Conditions:

- PCR-COVID19 test handling by third party- appointments are subject to availability
- The resort retains the right to transfer the PCR-COVID19 samples to any Laboratory within Maldives
- The guests are aware that the Cocoon Maldives is not responsible for last minute PCR-COVID19 sample test appointment cancellation by Laboratory(s).
- The Cocoon Maldives is also not responsible for PCR-COVID19 test result delay such delay due to the unforeseen circumstance is out of our control
- This procedure/price is subject to change at the discretion of the Management of the Cocoon Maldives
- Cocoon Maldives will make every reasonable effort to transport PCR Samples according to the TMA Sea Plane availability.
- Cocoon Maldives is not responsible for unavailability of schedule sea plane transfer from Cocoon Maldives to Health Facilities
- The Cocoon Maldives will use its best effort to provide a substitute transport mode to transfer PCR sample, in which case the guest shall bear all cost against alternate transfer arrangement.
- Cocoon Maldives shall not be held liable for any claims arising due to PCR sample not transfer to health facility in the events of TMA SEA PLANE cancellation due to meteorological conditions, Force Majeure, air traffic control procedure or schedule departure from the resort.
- After Sample taken if guest wish to extend the stay must have to pay for the second PCR test.

YOUR HEALTH & WELL-BEING IS OUR TOP PRIORITY

Updated: 01-May-2021

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